

EHS 1:1 CHROMEBOOK REPAIR PROCESS



Student Has A Technical Issue

Try restarting the device.
If problem persists, follow the process below.



Complete Google Form

Student fills in 1:1 Support Form from home or school

*linked on each webpage



Student Takes Chromebook to School Library STS Area during lunch 10:00 AM - 1:00 PM

* they bring the power supply only if there is an issue charging the Chromebook

STS Issues Loaner (if needed)



Device Returned

When the device is ready the student is notified.
They turn in the loaner device