

# MIDDLE LEVEL 1:1 CHROMEBOOK REPAIR PROCESS



**Student Has A Technical Issue**  
Try restarting the device.  
If problem persists, follow the process below.



**Complete 1:1 Google Form**  
Student fills in 1:1 Support Form from home or school  
\*linked on each webpage



**Student Takes Chromebook to School Library**  
\* bring the power supply only if there is an issue charging the Chromebook

**Library Issues Loaner**  
For in school use only, unless otherwise specified.



**Device Returned**  
When the device is ready the student is notified.  
Student turns in the loaner device