

## FREQUENTLY ASKED QUESTIONS:

1. Can we bring food or drink?
  - a. You may not bring in any outside food and/or drinks
2. Is paying cash an option at the concession stands?
  - a. Concession stands are card only. You may only use cash at Chickie's and Pete's
3. Where is the ADA location?
  - a. ADA locations are first come first serve. They are located at the top of sections 110/111/112 and are also located at 105/106
4. Where is the closest parking? What is the cost?
  - a. The closest parking garage is the Linden Street Garage *OR* "Orange Garage" attached to PPL Center. It is located off of 7<sup>th</sup> and Linden. The cost for parking for graduations this year are \$3 if purchased off of Park Mobile and \$5 if purchased on the day of, entering the garage.
5. Do we provide listening devices for older guests?
  - a. We may provide listening devices for older guests, however this must be coordinated in advance with PPL Center so we can make sure we have the appropriate devices to accommodate.
6. Do we allow strollers into the graduation?
  - a. Strollers are allowed into all graduation ceremonies.
7. Do we have a place to hold the strollers while attending the graduation?
  - a. Strollers may be held at the Guest Services desk which is located at section 113, or any section at the top of the concourse that permits space to store a stroller.
8. Can attendees bring balloons, flowers, etc.?
  - a. Guests are not advised to bring balloons. Flowers are permitted. **Please follow up with your school AND/OR PPL Center's website for more details on permitted/prohibited items.**
9. Will someone be selling flowers/balloons at the venue?
  - a. This ultimately depends on the school. **Please follow up with your graduating school for more details regarding flower/balloon arrangements.** PPL Center will not be providing any flowers/balloons.